





BACKGROUND

The customer was struggling to manage multi- site procurement for numerous sites with all contracts ending at different times of the year. The customer has a half hourly meter and was not aware that their capacity (KVA) charge was higher than required.



FACED CHALLENGE

To achieve better renewal rates, align contract end dates for gas and electricity, reduce capacity charges and resolve billing query where CES identified double charging errors by the electricity supplier.



COST SAVING PROCESS

Multi-site procurement, billing dispute and rebate, capacity cost reduction, contract alignment and tariff analysis.

OUTCOME

CES procured savings of £10,975 for combined gas and electricity meters and reduced the capacity charge with an additional saving of £537 per year. CES aligned electricity contracts so they have a common end date. CES identified that Pet Vaccination Clinic were charged twice for the same supply and arranged for a refund of £2,489.





QUESTIONS? CONTACT US.

If you need guidance on flexible purchasing, compliance, or any of our energy services, our dedicated team is here to help. Let's work together to create solutions tailored to your business needs.



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